EDGE Shaftesbury: Tower Crane 1 Installation, 13TH – 18th September 2026

As part of The Edge Shaftesbury development a new Tower Crane will be installed from Monday 14th September. In preparation for this, a road closure will be put in place from 18:00 on Sunday 13th September.

On Wednesday 9th September at 18:00 there is an opportunity to meet the team at The Phoenix Garden to ask any questions you may have about the installation.

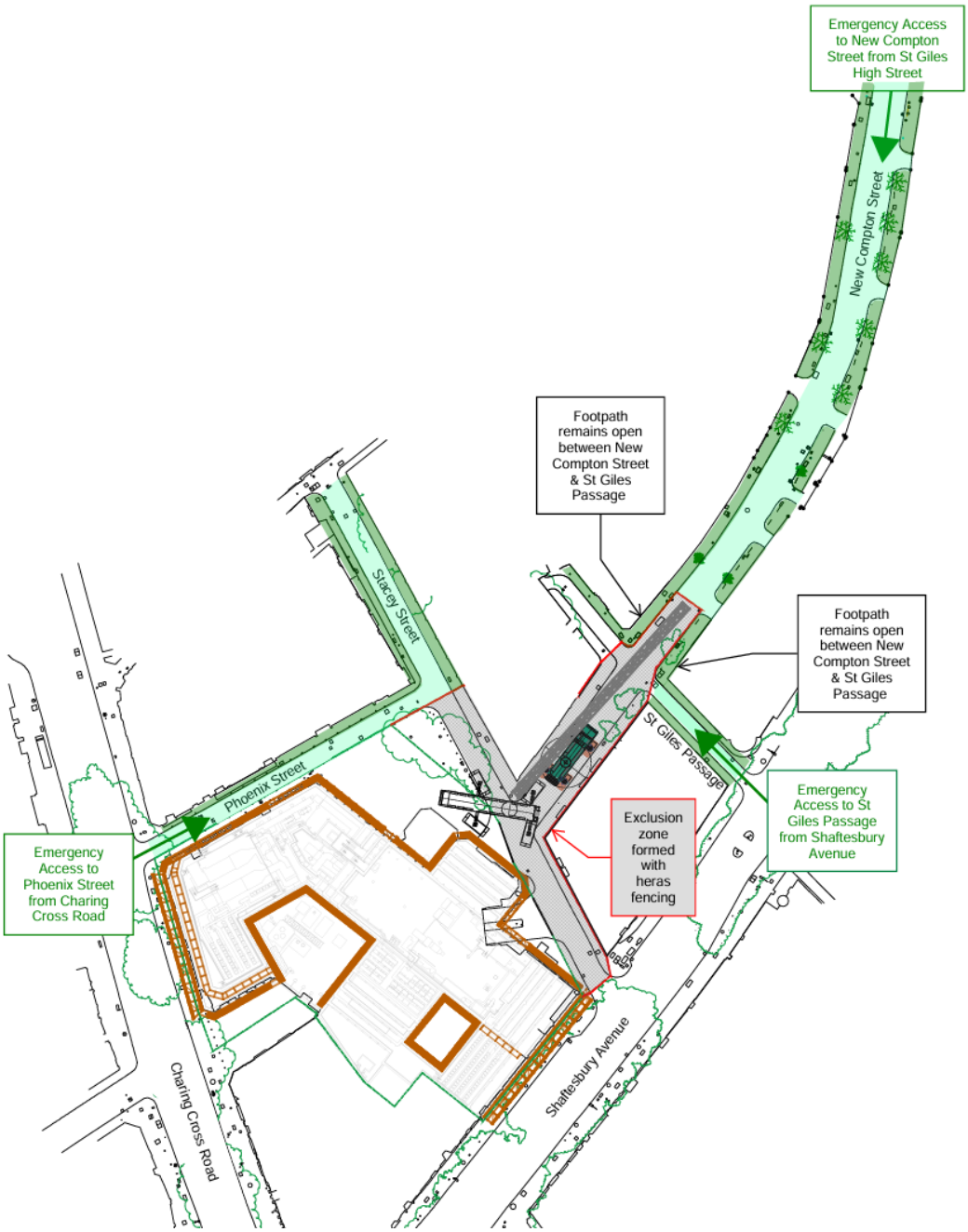
Sunday 13th 18:00 – 22:00	• Road closure to traffic from 18:00 on Stacey Street, New Compton Street, St Giles Passage and Phoenix Street. • All Parking Bays on New Compton Street will be suspended. • Footpath closures will also take place on the south section of Stacey Street and the West Section of New Compton Street (behind the cinema). • In line with abnormal load movement restriction times, two mobile cranes will arrive between 21:00 – 22:00 and park within the road closure area. • As soon as the cranes arrive the engine will be switched off and no works will take place until 08:00 Monday 14th September. • Noise levels generated by the works will not exceed existing ambient noise levels.
Monday 14th – Friday 18th September 08:00 – 18:00	• All works will take place between 08:00 – 18:00. • The mobile cranes will be situated at the junction of Stacey Street and New Compton Street. • Sections of tower crane mast arrive one at a time along New Compton Street and are lifted into position. • The tower crane jib will be built on New Compton Street and lifted into place
Friday 18th September 18:00 – 22:00	• In line with abnormal load movement restriction times, both mobile cranes will leave the area at 21:00 • Removal of heras fencing and road closure 21:00-22:00.

Throughout operations will be managed by Traffic Marshals and access will be provided for bin collections.

With the Stacey Street, New Compton Street, St Giles Passage and Phoenix Street closed to traffic. We would therefore kindly ask if you could pay particular attention to any temporary signage in place on the above-mentioned date.

In the event of the installation being postponed, the planned works will take place the following week.

Thank you for your help.



125 Shaftesbury Avenue

Tower Crane Erection Works: Emergency Arrangements

This leaflet provides information on the emergency arrangements and key contact details that will be in place during the tower crane erection works at 125 Shaftesbury Avenue.

Important Contact Details

General enquiries and non-emergencies
SRM Community Hotline: **0800 061 2880**

Life-threatening emergencies
Call **999** immediately.

London Fire Brigade (non-emergency)
Monday to Friday, 8:30am to 5:00pm
Call **020 8555 1200**

Metropolitan Police (non-emergency)
Call **101**
Textphone service: **18001 101**

National Gas Emergency Service
Call **0800 111 999**

Camden Council Environmental Health Team
(Noise and nuisance complaints)
Call **020 7974 4444**

Emergency Protocol

For general enquiries or non-emergency issues during the works, please contact the SRM Community Hotline. This service provides a direct point of contact with the site team, enabling any concerns or issues to be addressed as quickly as possible.

For any life-threatening emergency, call **999 immediately** and follow the guidance provided by the emergency services.

Emergency Services Access Arrangements

An emergency access plan has been developed to ensure that all residential and commercial properties remain accessible to emergency services throughout the tower crane erection works. A copy of this plan is provided overleaf.

During the operation, **New Compton Street, St Giles Passage, Phoenix Street and Stacey Street** will be temporarily closed to vehicular traffic.

Should emergency access be required, the traffic management measures, including cones and road closure signage, will be removed to allow emergency vehicles to enter the affected streets.

Access routes will be maintained up to the mobile crane exclusion zone, which will be enclosed by Heras fencing. Throughout the works, SRM site management personnel and traffic marshals will be present to assist emergency services as required. Their responsibilities will include:

- Removing traffic cones and road closure signage.
- Marshalling vehicles safely through the area.
- Removing sections of Heras fencing where necessary to facilitate emergency vehicle manoeuvring.

The mobile crane exclusion zone will be located at the junction of **St Giles Passage and New Compton Street**. Heras fencing will be positioned to ensure that pedestrian access remains open at all times, including access to the residential apartments **Pendrell House**.

Commitment to Safety

SRM is committed to maintaining safe access for residents, businesses and emergency services throughout the duration of these works. We thank you for your cooperation and patience while these essential activities are carried out.